

*Long Term Care*  
**OMBUDSMAN**

**BOARD OF TRUSTEES MEETING**

Wednesday, September 21, 2011

4:30 P.M. - 6:30 P.M.

LTCO Office

2800 Euclid Avenue, Suite 200

Cleveland, Ohio

**AGENDA**

- I. Call to order
  - A. Reflections – Story of LTCO services
  - B. Approval of minutes
  - C. President's report
  - D. Treasurer's report
  - E. Executive Director's report
  - F. Committee reports
    - a. Advocacy – Dave Myers
    - b. Development/Marketing – Andrea Longstreet
    - c. Executive – Louise McKinney
    - d. Finance – Jim Jenkins
    - e. Human Resources – Phil Brewer
    - f. Trustees - Barb Hoekstra/Velma Rose
- II. Old business
  - A. Mandel Strategic Planning Process opportunity
  - B. Disclosure of Interest form
- III. New business
  - A. Strategic Planning
- IV. Adjournment

*If you are unable to be present notify Maria Asher (216-696-2719) or [masher@ltco.org](mailto:masher@ltco.org)*