

Long Term Care OMBUDSMAN

Long Term Care Ombudsman is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Long Term Care Ombudsman Web site and governs data collection and usage. By using the Long Term Care Ombudsman website, you consent to the data practices described in this statement.

Collection of your Personal Information

Long Term Care Ombudsman collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Long Term Care Ombudsman also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by Long Term Care Ombudsman. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Long Term Care Ombudsman for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Long Term Care Ombudsman Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Long Term Care Ombudsman public message boards, this information may be collected and used by others. Note: Long Term Care Ombudsman does not read any of your private online communications.

Long Term Care Ombudsman encourages you to review the privacy statements of Web sites you choose to link to from Long Term Care Ombudsman so that you can understand how those Web sites collect, use and share your information. Long Term Care Ombudsman is not responsible for the privacy statements or other content on Web sites outside of the Long Term Care Ombudsman and Long Term Care Ombudsman family of Web sites.

Use of your Personal Information

Long Term Care Ombudsman collects and uses your personal information to operate the Long Term Care Ombudsman Web site and deliver the services you have requested. Long Term Care Ombudsman also uses your personally identifiable information to inform you of other products or services available from Long Term Care Ombudsman and its affiliates. Long Term Care Ombudsman may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Long Term Care Ombudsman does not sell, rent or lease its customer lists to third parties. Long Term Care Ombudsman may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Long Term Care Ombudsman may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Long Term Care Ombudsman, and they are required to maintain the confidentiality of your information.

Long Term Care Ombudsman does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Long Term Care Ombudsman keeps track of the Web sites and pages our customers visit within Long Term Care Ombudsman, in order to determine what Long Term Care Ombudsman services are the most popular. This data is used to deliver customized content and advertising within Long Term Care Ombudsman to customers whose behavior indicates that they are interested in a particular subject area.

Long Term Care Ombudsman Web sites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Long Term Care Ombudsman or the site; (b) protect and defend the rights or property of Long Term Care Ombudsman; and, (c) act under exigent circumstances to protect the personal safety of users of Long Term Care Ombudsman, or the public.

Use of Cookies

The Long Term Care Ombudsman Website use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Long Term Care Ombudsman pages, or register with Long Term Care Ombudsman site or services, a cookie helps Long Term Care Ombudsman to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Long Term Care Ombudsman Web site, the information you previously provided can be retrieved, so you can easily use the Long Term Care Ombudsman features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Long Term Care Ombudsman services or Web sites you visit.

Security of your Personal Information

Long Term Care Ombudsman secures your personal information from unauthorized access, use or disclosure. Long Term Care Ombudsman secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Long Term Care Ombudsman will occasionally update this Statement of Privacy to reflect company and customer feedback. Long Term Care Ombudsman encourages you to periodically review this Statement to be informed of how Long Term Care Ombudsman is protecting your information.

Contact Information

Long Term Care Ombudsman welcomes your comments regarding this Statement of Privacy. If you believe that Long Term Care Ombudsman has not adhered to this Statement, please contact Long Term Care Ombudsman at info@ltco.org . We will use commercially reasonable efforts to promptly determine and remedy the problem.